

Warranty Coverage Details

Industry Leading Service

Service hours worked by Engitype Technicians are covered.

With over 70 combined years of experience in the additive manufacturing field, Engitype Service Technicians are the West Coast's most trusted service providers for 3D printing hardware. With the purchase of Engitype Service Plans and Fuse 1 Service Plans, all drop-off and onsite service hours are 100% covered so that you can trust your printer to be maintained properly and exceptionally.

Never Stop Printing

Get the consumables and parts you need, when you need.

Engitype Service Plans and Fuse 1 Service Plans cover the service that you need to keep printing. If you need parts printed while your machine is being repaired, Engitype Service Plans and Fuse 1 Service Plans grant you use of Engitype's Offload Printing Service⁴, where we print and post-process your parts, and ship them directly to you so your printing schedule is always on track.

Service Warranty Coverage*

Formlabs Form 3 Printers

	Engitype Service Plan	Pro Service Plan	No Coverage
Drop-off Service ¹	\$0.00/hr	\$75.00/hr	\$100.00/hr
Phone & Email Support	✓	✓	✓
Hardware Coverage ²	X	✓ ²	✓ ²
Offload Printing Service	✓	X	X
Hot-Swap ³	X	✓	X

Formlabs Form 3L Printers

	Engitype Service Plan	Pro Service Plan	No Coverage
Onsite Service	\$0.00/hr	\$125.00/hr	\$150.00/hr
Phone & Email Support	✓	✓	✓
Travel	\$0.00/hr	\$50.00/hr	\$50.00/hr
Mileage	\$0.58/mi	\$0.58/mi	\$0.58/mi
Lodging	0% covered	0% covered	0% covered
Hardware Coverage ²	X	✓ ²	✓ ²
Offload Printing Service	✓	X	X
Hot-Swap ³	X	✓	X

Formlabs Fuse 1 Printers

	Premium Service Plan	Standard Service Plan	No Coverage
Onsite Service	\$0.00/hr	\$1,200.00 per additional visit	\$175.00/hr
Annual Periodic Maintenance	✓	✓	X
Phone & Email Support	✓	✓	✓
Travel	\$0.00/hr	\$0.00/hr	\$50.00/hr
Mileage	\$0.00/mi	\$0.00/mi	\$0.58/mi
Lodging	100% covered	100% covered	0% covered
Hardware Coverage ²	✓ ²	✓ ²	✓ ²
Offload Printing Service	✓	✓	X
Hot-Swap ³	✓ ²	✓	X

* ✓ denotes that an item is covered under a plan, X denotes a lack of coverage.

¹ "Drop-off Service" refers to bringing your printer to a local Engitype office for repair.

² Covers select hardware for one year following the purchase of the printer. See [Exclusive Limited Warranty for Hardware Products](#) (Formlabs Terms of Service) for more details.

³ "Hot-Swap" refers to Formlabs' printer-swap service. Not provided by Engitype.

⁴ Engitype's Offload Printing Service pricing may vary based on materials, market adjustments, and printer/material availability.